

Stefan Van Gijssel

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Profile

Stefan Van Gijssel can be described as an ambitious team player with a strong perseverance and the feeling to organize and coach in a constructive way. Stefan is a SAP PM specialist with cross-functional knowledge of MM, FI, CO, CS and SD modules with a good knowledge of Dutch, English and French.

Stefan has been active in the maintenance industry since 1996, 5 years as a maintenance technician at a manufacturing company and since 2001 as a SAP PM-Plant Maintenance key user, business team lead and consultant.

He combines hands-on experience with strong understandings of all maintenance business processes, SAP PM expertise and manufacturing industry knowledge. Additionally, good cross-functional knowledge of the SAP MM-Materials Management has been developed in the process.

Stefan developed senior project and people management skills during the evolution of his career.

Professional Experience

OASIS CONSULTANTS N.V.

Function:

OCTOBER 2012 – NOVEMBER 2013

Business Analyst/Pre-sales Consultant

Focus on capturing the business requirements for potential customers and solution implementations. SAP solution demo preparation in cooperation with the business architect and the sales team.

ORDINA BELGIUM N.V.

Function:

JANUARY 2012 – OCTOBER 2012

Practice Manager SAP SMB

Leading a team of 18 technical and functional consultants the focus was on streamlining the business handling for the daily operations within the SAP SMB team. Focusing on very customer specific projects there was a need to develop specific tools in the form of standard documents and procedures to enable the group to work as efficiently as possible.

Also, in cooperation with the business unit manager, yearly employee evaluations were handled and, based on these evaluations; decisions were taken concerning salary, personal development and path forward for the employees.

ORDINA E-CHAIN MANAGEMENT

Function:

JULY 2009 – OCTOBER 2012

Service Desk Coördinator

Ordina Service Level Agreement customers have a system to their availability to log their service agreement covered issues.

These issues are gathered within this system and need to be distributed to the different operators based on the functional and/or technical nature of the issue.

The issues need to be managed on a daily in order to be able communicate correctly to the customer or operator for further processing and finishing.

The main task was to manage the issue list and to coordinate the issue handling process within this area of the Ordina service desk.

After the initial logging of the issues a daily follow up was carried out in order to make sure the issues received the correct processing status and that the following steps were being taken. Internal reporting was delivered based on the support system data.

ORDINA E-CHAIN MANAGEMENT**Function:****JANUARY 2009 – JANUARY 2012****Pre-sales consultant, SAP consultant**

In the context of several sales trajectories for a large amount of different industries, ranging from the chemical, pharmaceutical and wood processing industries over the professional services and utilities to the engineering, discrete manufacturing and packaging industries, pre-sales demonstrations needed to be set up in order to reflect the best match to the customer specific industry. This was accomplished in dedicated teams.

In these trajectories the customer specific requirements were studied and translated to the development system environment for testing and demoing the proposed solution

For the demonstrations the presentations were prepared to reflect the system configurations in order to give the customer an as clear as possible impression of system capabilities and functions to match their business

Most of these trajectories were based on the Ordina S@fe solution suite of preconfigured business processes and flexibly adapted to the customers' needs.

Having started for the company as a maintenance technician the step was made to the IT side of handling the maintenance tasks due to the fact the company was acquired several times in a time-span of nine years.

These acquisitions resulted in extensive projects to carve out the system in one company and implement it again in the new company without disturbing the daily work too much. In the flow of these projects a spare parts management strategy was developed for the Belgian as well as for several EU and US branches.

Related tasks:

Business team lead for maintenance, engineering and MRO

- Business process definition for plant maintenance & engineering.
- Development and improvement of the materials management in 10 European sites
- Key user in the further development of the PM/MM modules
- Assure SOX compliance in the business processes
- Assure business process follow up for European sites
- Key-user training for 8 EU sites and 7 US sites
- Testing and documenting the system configuration
- Go-Live support

Maintenance manager ad-interim (in cooperation with the plant manager.)

- Definition and monitoring of the maintenance budget
- Assure SOX compliance in the business processes
- Day to day business follow-up
- People management for 8 internal technicians
- External contractor management
- Shut-down organization, planning and budgeting
- Turned a reflected €240000 saving round in to a resulted €400000

SAP PM specific

- Master Data Management
- Equipment masters
- Functional location
- Bill of material
- Maintenance plans & strategy
- Task lists
- Cost tracking & analysis
- Training & support
- Training SAP PM module
- Support to internal (local) and external (other sites) clients

SAP MM specific

- Material master, MRP processes
- Technical procurement processes, indirect materials

Three full cycle SAP implementation projects have been executed within the context of this function.

LAWTER INTERNATIONAL N.V. JUNE 1996 – JANUARY 2001

Function: Maintenance Technician

Lawter International was a chemical company with manufacturing plants in the United States, China, Ireland, and Belgium. In 1996 Lawter International, that later became Hexion Specialty Chemicals, had built a new production plant in Kallo.

In order to maintain that plant and its equipment there was a need to extend the existing plant maintenance team to ensure the plant uptime in a continuous shift schedule. The main task as a maintenance technician was to support to the production departments in maintaining equipment and reducing downtime. Tasks involved but were not limited to Electrical & Instrumentation, Mechanical Maintenance, Pneumatics and Hydraulics.

As appropriate in the chemical industry there was a big focus on health and safety in the day-to-day operations. To maintain this focus and to be able to stay on top of the most recent technology innovations the needed training in these areas were granted and completed.

Interesting to know

Stefan worked in a production environment for 13 years before he started to work as a consultant. In this business environment Stefan acquired the skills and experience needed to successfully analyze, execute and manage the different business requirements during implementation projects. Stefan has functioned in both international and local environments focusing in global as well as local requirements.

In the local business environment, as part of a multi-national company, Stefan managed both the day-to-day maintenance activities and the MRO resources for these operations.

Stefan's strengths:

- Communicative and listening
- Practical background
- Planning capacities
- People management skills

Business related Training

- Prince 2 practitioner
- People Management for Outstanding Results
- Time management
- MRO materials in a maintenance environment

Languages

Dutch: native language

French: good

English: excellent

German: basic

Education

Electro-Mechanics